



AT&T Services, Inc.  
675 W. Peachtree St.  
Suite 39540  
Atlanta, GA 30375

T: 404.420.8236  
F: 404.420.8823  
www.att.com

April 28, 2008

Mr. Joe Ferrara  
Tollgrade Communications, Inc.  
jferrara@tollgrade.com

Dear Mr. Ferrara:

Each year, AT&T selects and recognizes outstanding efforts its key suppliers have made. Tollgrade Communications is being considered for possible recognition for its 2007 contributions. We plan to acknowledge our award winners in a press release and/or advertisement in the Wall Street Journal. Therefore, we are requesting authorization from you to allow Tollgrade Communications' name be used in any such published announcement(s). Your signature below will serve as authorization.

In addition, we need the following information for overnight delivery of a congratulatory letter and our press release guidelines:

Joseph Ferrara  
President and CEO  
493 Nixon Road  
Cheswick, PA 15024  
Contact Telephone # 1-412-820-1477

Attached is a brief description of our recognition program. Please note that issuing a press release does not assure publication. The decision to publish an advertisement concerning this program will be at AT&T's discretion. AT&T is not responsible for any misprinting or omissions.

Please let me know if you have any questions. I can be contacted on 404-420-8236.

If it is acceptable for your company name to appear in any published announcements regarding this program, please sign below and return this letter via **fax or email** by **May 2, 2008** to:

Yolanda Perez  
Fax # 404-524-6907  
Email [yp7018@att.com](mailto:yp7018@att.com)


Your Company name will appear as: Tollgrade Communications

Is this correct:  Yes  No

If not, please provide correct spelling: \_\_\_\_\_

Sincerely,

Yolanda Perez

  
JOSEPH FERRARA  
4/29/08



## AT&T's Supplier Recognition Program

AT&T's Supplier Recognition program acknowledge our key suppliers for outstanding performance in the areas of Customer Service, Cost Management/Creative Solutions, Innovation, Product/Service Performance, Sustainability, and Teamwork. Key AT&T employees identify exceptional performance in one of the recognition categories and nominate deserving suppliers for recognition for their efforts throughout 2007. AT&T's Supply Chain and Fleet Operations organization facilitates the recognition process, which includes review and approval by AT&T Senior Management to determine final selection.

Joseph Ferrara

JOSEPH FERRARA

4/29/08